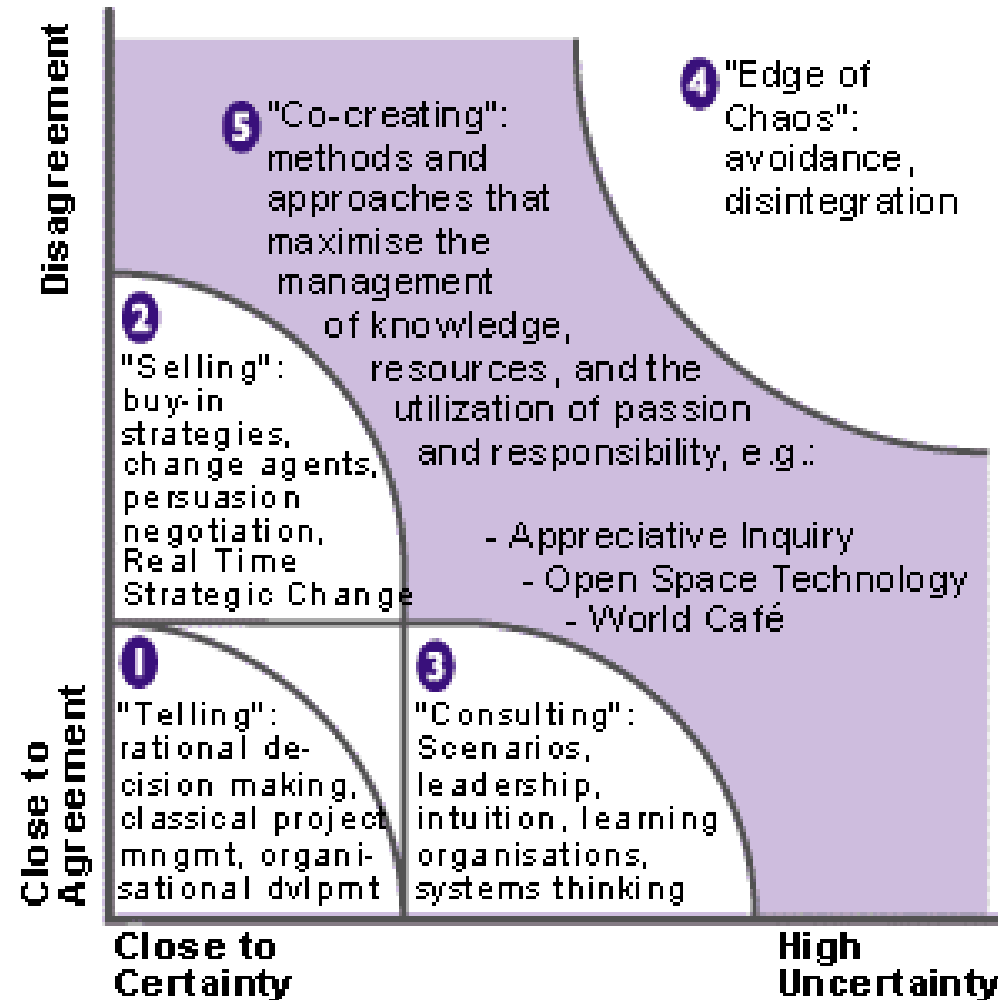


Leadership in a World of Change

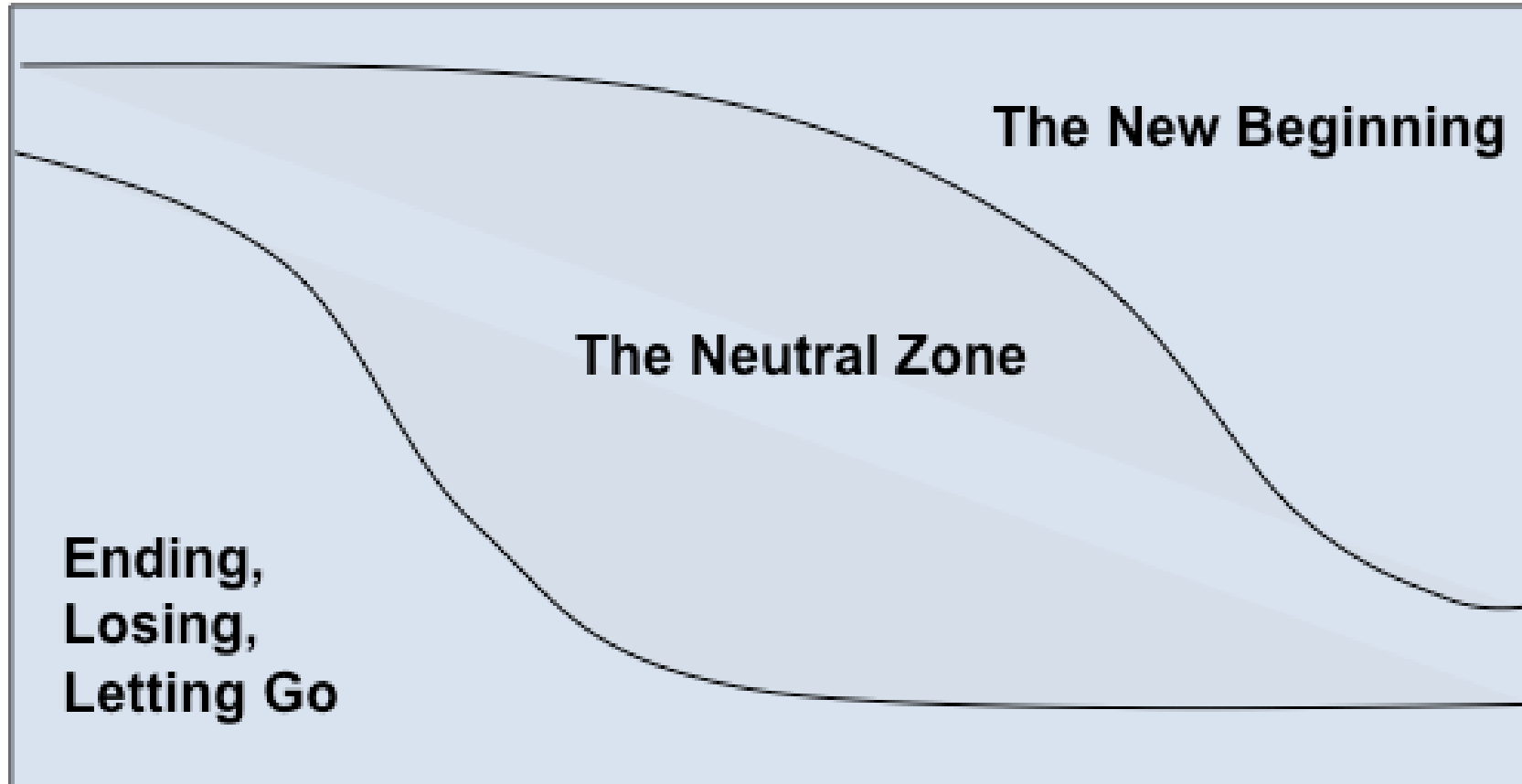
Professor Chris Bones



Leadership is increasingly a balancing act



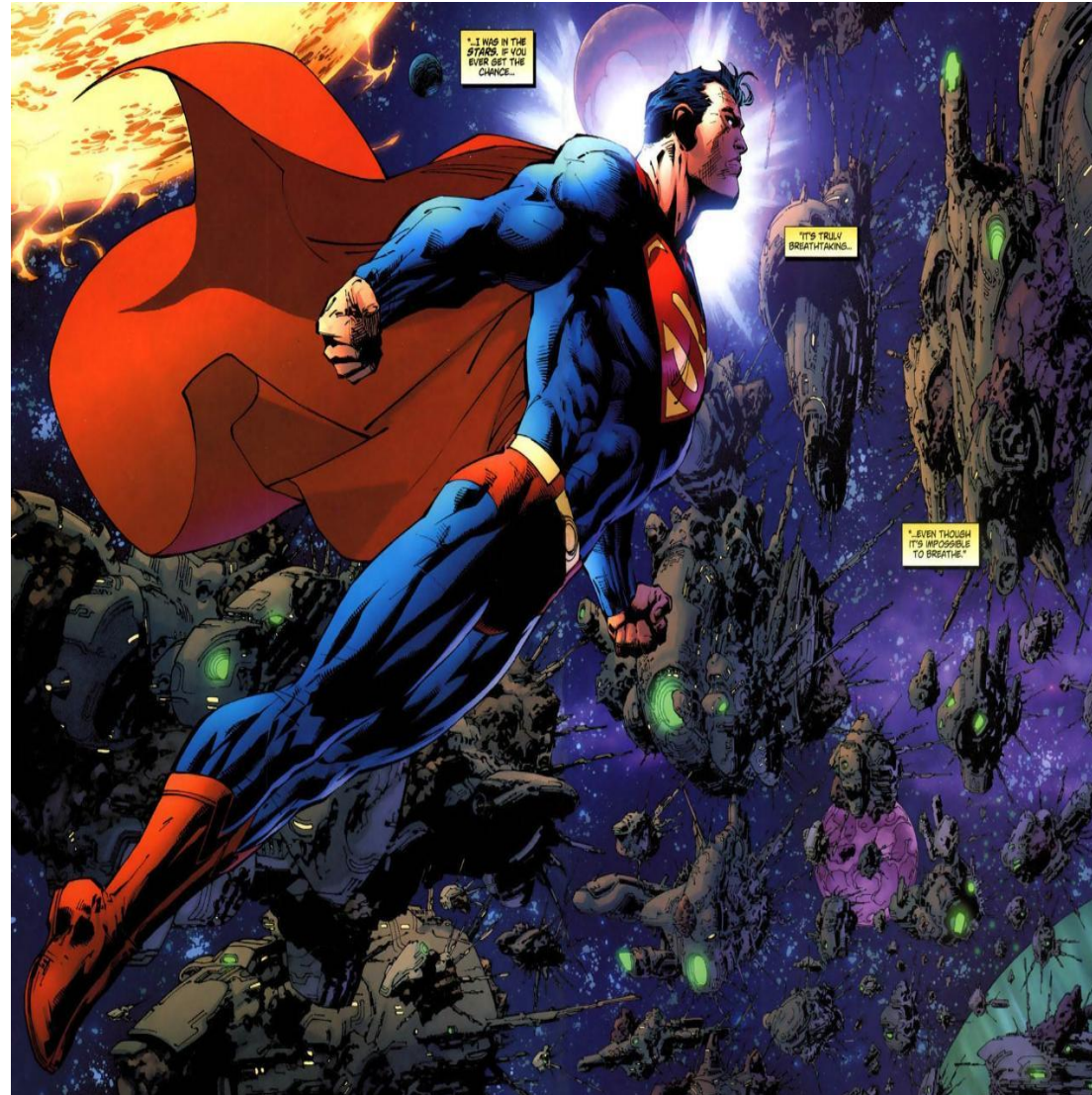
People and organisations don't change in linear fashion



Transition's Three Phases, Bridges, W. (2009). *Managing Transitions* (3rd Edition)



Underpants over your trousers was never a good look



And practically perfect only ever comes in books

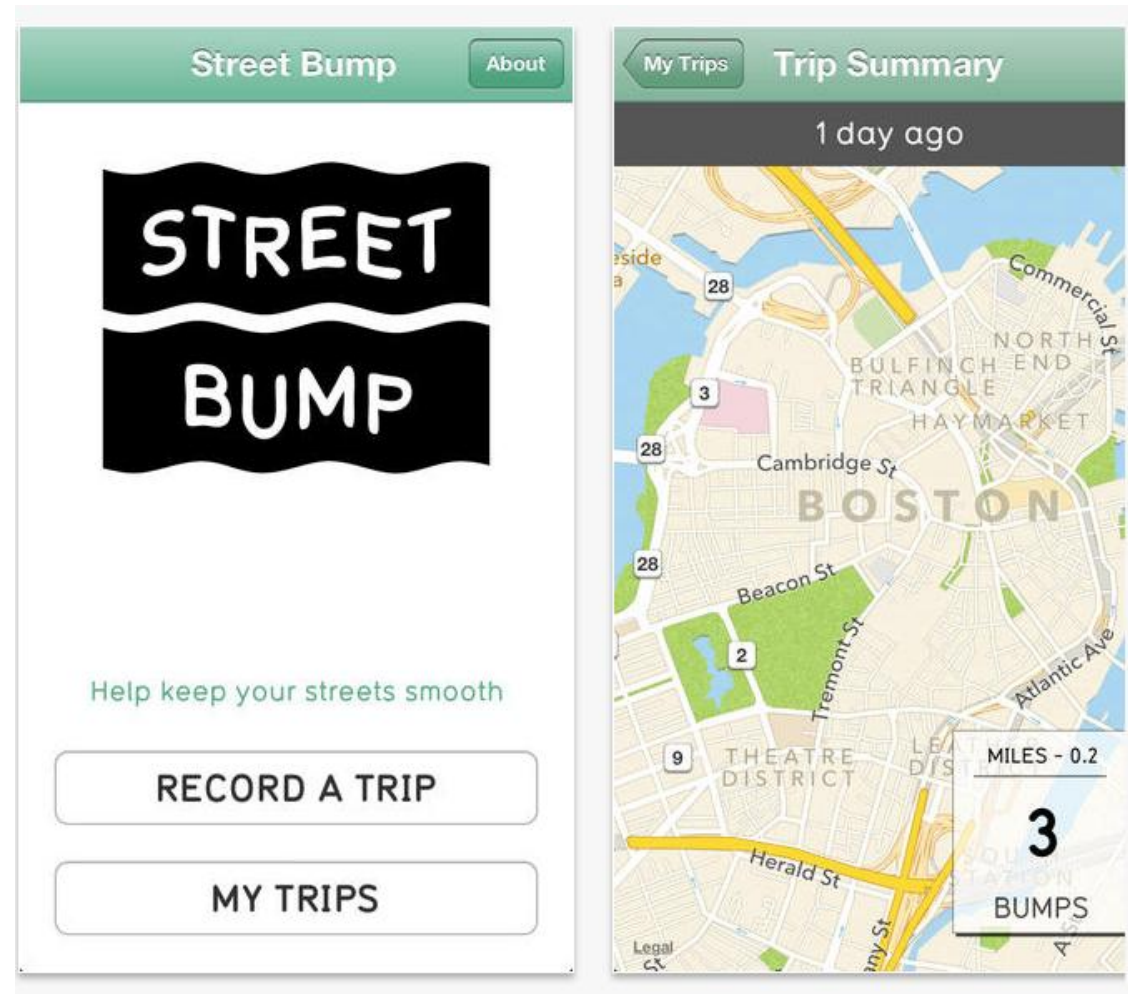


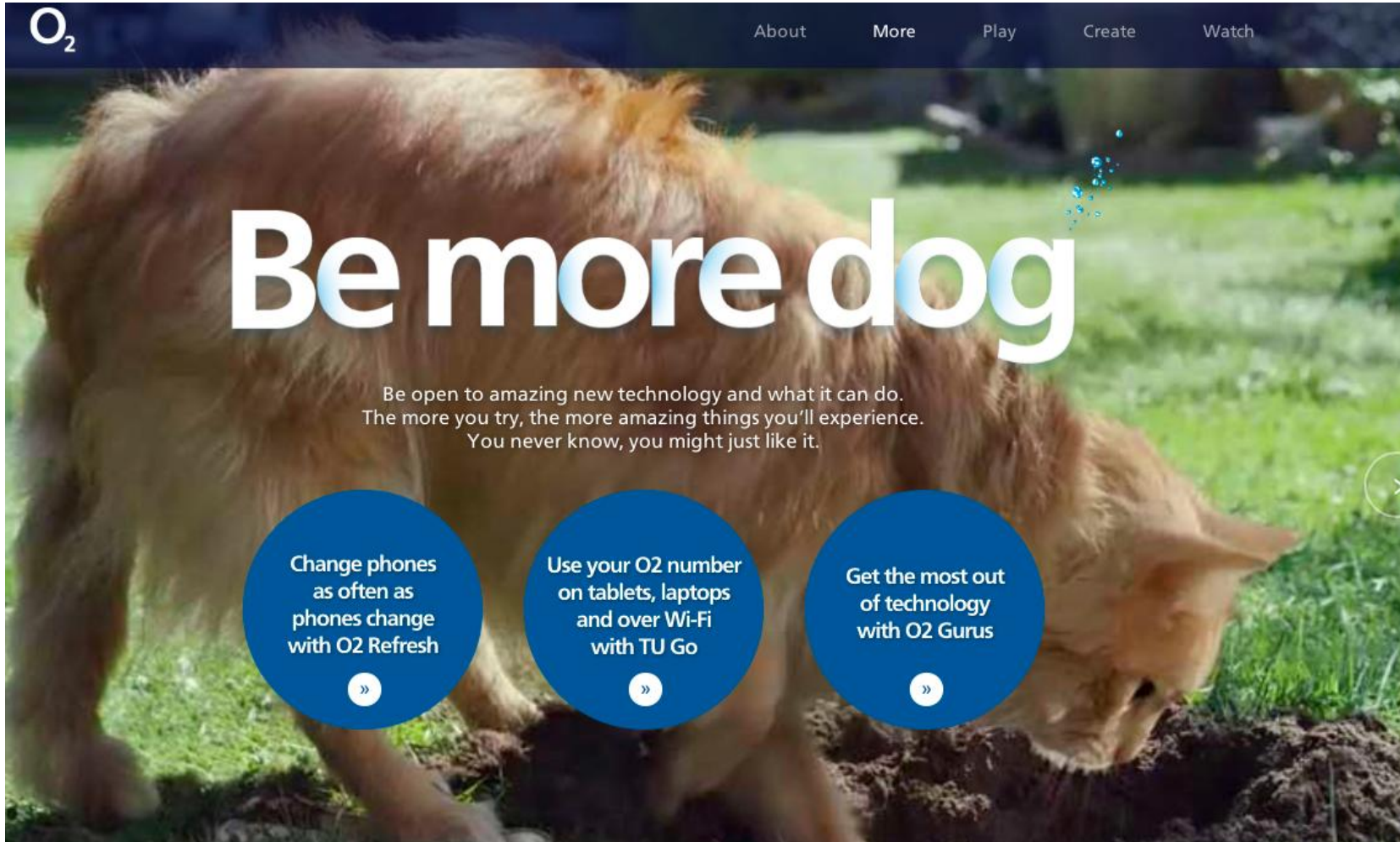


How not to be a Reg.....

The Answer

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If the world is changing faster than we can learn, then leaders need to:



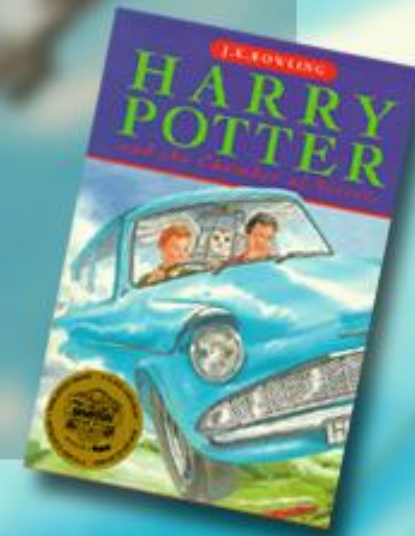
Remember...

- That past experience is no longer a reliable predictor of future success
- That the frame of reference we use could be distorting reality
- That our knowledge and skills may not be those required to solve new challenges
- That one person's view, regardless of position, is unlikely to be broad enough

Learn...

- How to place customer insight at the heart of decision making
- How to bring together the right resources, financial and human, to solve new challenges
- How to coach expert peers and colleagues to find solutions
- How to create a collaborative response that harnesses all the talent in the organisation

“It is our choices, Harry, that shows what we truly are, far more than our abilities.”





t: +44 20 71 83 09 64
e: enquiries@goodgrowth.co.uk
w: goodgrowth.co.uk

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